

Continuum Command For Servers & For Desktops

PRODUCT DETAILS

Take control of how you manage and monitor your clients' servers and desktops to build a business that's best for you.

With Continuum Command, we help accelerate your path to success with tools and NOC services that fast track you to your goals. Whether you are looking to increase growth, profits, retention, or customer satisfaction you'll have the confidence you need to meet any objective.



“We decided to partner with Continuum based on one simple reason: to put our team in front of our customers more often. With the introduction of remote access technologies many years ago, I've felt that IT support has been lacking that personal touch that was previously there. Working with Continuum has allowed us to bring that back.”

*Nick Moran
Managing Director, Evolve
IT Australia*

Key benefits

Increase time savings

Reduce unnecessary alerts and tickets so more time can be spent working on your business rather than in it.

Scale your business with ease

Grow with skilled, qualified and experienced technicians without increasing your employee headcount.

Reduce client risk

With proactive patch management your customers are protected so you can rest easy.

Increase customer retention and satisfaction

Showcase your commitment and work to your client base with actionable insights and data.

Integrate with top PSA and MSP tools

Run your business effectively and efficiently with no hiccups.

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How we do it better

Efficient out of the box alerting with Intellimon®

24/7/365 around the clock NOC support

Flip of the switch patch remediation

Key features

Intellimon®

Our proprietary alerting engine collates and prioritizes the tickets that matter most to you while reducing false positives so you can focus on what really matters.

NOC

Our NOC team delivers Level 1-3 support so you can focus on increased customer acquisition and shift your current techs to higher margin work.

Patch deployment

Our NOC tests and deploys patches that are viable and restricts the ones that are harmful

Smart reporting

Get actionable information to present to your customers so they can easily see the value that your team brings

Vital integration capabilities

Connect to PSA's like Autotask and ConnectWise® while providing support tools like IT Glue and BrightGauge to further enhance your business

Watch a demo of Continuum Command today

continuum.net/commanddemo



Continuum Command

Remote
Monitoring and
Management

For Servers

For Desktops

For Networks

For Mobile

Continuum Command is one of five pillars that act as the foundation of the Continuum Platform and integrated ecosystem. With seamless connectivity to the rest of our Platform, integrations with leading PSA tools, and proprietary alerting and ticketing technology, Continuum Command empowers MSPs with the industry's smartest solution.

The Continuum Ecosystem



Continuum
Fortify
Cybersecurity



Continuum
Command
Remote
Monitoring and
Management



Continuum
Recover
Backup
and Disaster
Recovery



Continuum
Enable
Advanced
Learning



Continuum
Assist
Services
and
Consulting