

# Continuum Command

Remote Monitoring & Management

## You need more than just a window into your customer's IT Environments.

Don't settle when it comes to managing the IT infrastructure of your customers. Exceed end-client expectations with proactive tools and NOC services, regardless of device environment. Continuum Command gives you the power to deliver with confidence while bringing real business results to MSPs.



### Strengthen endpoint management

We test, restrict, and deploy patches when they're viable and restrict patches that are harmful.



### Close the skills gap

Be the expert guide and problem solver for your customers with the help of Continuum Assist for NOC.



### Increase efficiency

Save time by reducing unnecessary alerts, tickets and false positives with our proprietary alerting system, Intellimon.



### Accelerate business objectives

Control the tools and resources to grow revenue, boost profits, solve customer problems, and drive your business forward faster.



“Continuum realizes that RMM is the backbone of the MSP business model. A fully-integrated solution frees us from day-to-day robotic duties and allows us to focus on operational and strategic planning and execution, as well as growing our business.”

#### James Ritter

Pulse Business Solutions  
Naples, Florida

## How it Works

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**Intuitive scripting** allows you to handle issues as they arise, plan them out in the future, or put them on a recurring schedule. Less work for you.

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**Policy-based automation** lets you schedule tasks (or run them immediately) and see the results in real time.

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**Custom desktop alerting** streamlines unnecessary ticket noise by giving you out-of-the-box alerts and the ability to customize your own.

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**Optimized workflow interface** offers a single view into device health so you can quickly see which devices that need attention.

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**Dynamic device grouping** lets you monitor and manage specific groups of devices across multiple customers based on any criteria you choose.

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**Proactive patch management** Our NOC deploys the viable and restricts the harmful patches so you don't have to.

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## Why Choose Command

Less hassle. More control.

Supported by NOC technicians

Smarter alerts. Fewer tickets.

Integrates seamlessly with other tools

## Products

### Command For Servers

Control how you manage and monitor the health of customer servers and workstations (includes cloud). Our NOC will alert you—day or night—when critical issues arise.

### Command For Desktops

With continuous change and risk in desktops, the management of these machines is critical to any MSP. Need more support? Check out our white labeled Help Desk service for your clients desktop issues.

### Command For Networks

Gives you the power to manage device proliferation while automating time-consuming network tasks and protecting your client environments.

### Command For Mobile

With professional and personal lives blurring together, protecting and managing work sensitive information on employee smart phones is key. Command for Mobile gives you visibility and control over iOS, macOS, Android and Windows devices and includes quick and easy over-the-air device enrollment.

## Explore a Demo of Continuum Command Today

### The Continuum Ecosystem

**Command** is one of five pillars that act as the foundation of the Continuum Platform and integrated ecosystem.

With seamless connectivity to the rest of our Platform, integrations with leading PSA tools, and proprietary alerting and ticketing technology, Continuum Command empowers MSPs with the industry's smartest solution

